Adult Social Care and Health Overview and Scrutiny Committee

Date: Wednesday 16 November 2022

Time: 10.00 am

Venue: Committee Room 2, Shire Hall

Membership

Councillor Clare Golby (Chair) Councillor John Holland (Vice-Chair) Councillor John Cooke Councillor Tracey Drew Councillor Peter Eccleson Councillor Kyle Evans Councillor Marian Humphreys Councillor Marian Humphreys Councillor Jan Matecki Councillor Chris Mills Councillor Chris Mills Councillor Penny-Anne O'Donnell Councillor Pamela Redford Councillor Kate Rolfe Councillor Ian Shenton Councillor Sandra Smith Councillor Mandy Tromans

Items on the agenda: -

1. General

(1) Apologies

(2) Disclosures of Pecuniary and Non-Pecuniary Interests

(3) Chair's Announcements

(4) Minutes of previous meetings

To receive the Minutes of the committee meeting held on 21 September 2022.

5 - 12

2. Public Speaking

3. Questions to Portfolio Holders

Up to 30 minutes of the meeting is available for members of the Committee to put questions to the Portfolio Holder: Councillor Margaret Bell (Adult Social Care and Health) on any matters relevant to the remit of this Committee.

4. Questions to the NHS

Members of the Committee are invited to give notice of questions to NHS commissioners and service providers at least ten working days before each meeting. A list of the questions and issues raised will be provided to members.

5.	Integrated Care System Engagement with the Committee on the Integrated Care Partnership Strategy and associated plan.	13 - 20
6.	Council Plan 2022-2027 - Quarter 2 Performance Progress Report For the Committee to consider and comment on the Quarter 2 organisational performance and progress against the Integrated Delivery Plan.	21 - 42
7.	Customer Feedback Report 2021/22 This report provides an overview of customer feedback received during 2021/22.	43 - 56
8.	Work Programme For the Committee to review and update its 2022-23 work programme.	57 - 64

Monica Fogarty Chief Executive Warwickshire County Council Shire Hall, Warwick





Disclaimers

Webcasting and permission to be filmed

Please note that this meeting will be filmed for live broadcast on the internet and can be viewed on line at warwickshire.public-i.tv. Generally, the public gallery is not filmed, but by entering the meeting room and using the public seating area you are consenting to being filmed. All recording will be undertaken in accordance with the Council's Standing Orders.

Disclosures of Pecuniary and Non-Pecuniary Interests

Members are required to register their disclosable pecuniary interests within 28 days of their election of appointment to the Council. Any changes to matters registered or new matters that require to be registered must be notified to the Monitoring Officer as soon as practicable after they arise.

A member attending a meeting where a matter arises in which they have a disclosable pecuniary interest must (unless they have a dispensation):

- Declare the interest if they have not already registered it
- Not participate in any discussion or vote
- Leave the meeting room until the matter has been dealt with
- Give written notice of any unregistered interest to the Monitoring Officer within 28 days of the meeting

Non-pecuniary interests relevant to the agenda should be declared at the commencement of the meeting.

The public reports referred to are available on the Warwickshire Web https://democracy.warwickshire.gov.uk/uuCoverPage.aspx?bcr=1

Public Speaking

Any member of the public who is resident or working in Warwickshire, or who is in receipt of services from the Council, may speak at the meeting for up to three minutes on any matter within the remit of the Committee. This can be in the form of a statement or a question. If you wish to speak please notify Democratic Services in writing at least two working days before the meeting. You should give your name and address and the subject upon which you wish to speak. Full details of the public speaking scheme are set out in the Council's Standing Orders.

COVID-19 Pandemic

Any member or officer of the Council or any person attending this meeting must inform Democratic Services if within a week of the meeting they discover they have COVID-19 or have been in close proximity to anyone found to have COVID-19.

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